

## Lease Damages Policy

If you return the phone to us damaged, we may charge you for the cost of repair as outlined below.

### Descriptions

#### Fair Wear & Tear – No charge

Obvious signs of use such as some deep scratching (2 or fewer deep scratches on front glass that are less than 3cm in length), small dents, discolouring or changes in the paintwork, but no cracks anywhere on the Handset.

#### Significant Damage or Locked or Major Functional Damage – Repair Charge based on iPhone model below

Some level of cosmetic damage such as significant deep scratching, chips, cracks and/or more significant dents. Or maybe in the visual condition of Grade C, but has a functional fault identified during our testing process.

#### Functional fault examples:

- Broken speaker or earphone
- 3 or more deep scratches greater than 2cm
- Water damage (still functional)
- Damaged/ non-functioning buttons, ports, SIM tray
- Cracked screen/ screen burn (still fully functional)
- Display popped/ screen displaced
- Broken camera

#### Locked or Major Functional Damage

Maybe in the visual condition of Grade C or D but all data has not been deleted, or the Handset is logged in to any of your personal accounts; or any phone security features (including any user-set password, passcode, pattern, biometric security, or remote protection features such as 'Find my phone') have not been disabled; or

The Handset has a major functional fault identified during our testing process.

#### Major functional fault examples:

- LCD Bleed/LCD Damage
- Won't Power on
- Touch ID fault
- Water damage (unit does not function)
- Bent device
- Engraved device
- Broken or missing battery
- Software issues – device freezes, will not start up or any software component failing
- Repair Charges

## Repair Charges based on iPhone model

Model	Month 25	Month 26	Month 27	Month 28	Month 29	Month 30
Apple iPhone 12 64 GB	\$244.03	\$232.58	\$223.27	\$215.24	\$207.83	\$200.64
Apple iPhone 12 128 GB	\$260.31	\$248.10	\$238.17	\$229.60	\$221.69	\$214.03
Apple iPhone 12 Pro 128 GB	\$311.20	\$296.60	\$284.72	\$274.48	\$265.03	\$255.86
Apple iPhone 12 Pro 256 GB	\$345.80	\$329.57	\$316.38	\$304.99	\$294.49	\$284.31
Apple iPhone 12 Pro Max 128 GB	\$345.80	\$329.57	\$316.38	\$304.99	\$294.49	\$284.31
Apple iPhone 12 Pro Max 256 GB	\$380.40	\$362.55	\$348.04	\$335.51	\$323.96	\$312.76
Apple iPhone 13 128 GB	\$274.56	\$261.68	\$251.20	\$242.16	\$233.83	\$225.74
Apple iPhone 13 256 GB	\$309.16	\$294.66	\$282.86	\$272.68	\$263.29	\$254.19
Apple iPhone 13 Pro 128 GB	\$345.80	\$329.57	\$316.38	\$304.99	\$294.49	\$284.31
Apple iPhone 13 Pro 256 GB	\$380.40	\$362.55	\$348.04	\$335.51	\$323.96	\$312.76
Apple iPhone 13 Pro Max 128 GB	\$376.33	\$358.67	\$344.31	\$331.92	\$320.49	\$309.41
Apple iPhone 13 Pro Max 256 GB	\$410.93	\$391.65	\$375.97	\$362.44	\$349.96	\$337.86