

Terms and conditions – numobile's Subscription Refer-a-Friend Program ("Promotion") Current as at 8 November 2022.

- 1. This Promotion is run by nu mobile Pty Limited ABN 86 624 080 404 ("numobile").
- 2. This Promotion is open to an existing numobile customer as at 8 November 2022 (the "Referrer") who successfully refers a new Phone Subscription or Phone Subscription + SIM customer (the "Referred Phone Subscriber") between 8 November 2022 12:01 AEDT and 16 December 2022 11:59pm (the "Promotion Period"), subject to these Terms and Conditions. The \$100 credit does not apply to new SIM only plans.
- 3. The Referrer will receive a unique personal Referral Code (the "Referral Code") via email.
- 4. The Referred Phone Subscriber who receives a Referral Code from the Referrer may enter the Referral Code when signing up for a numobile Phone Subscription or Phone Subscription + SIM.
- 5. If successful, the Reward for both the Referrer and Referred Phone Subscriber is \$100 credit applied to their numobile account (the "Reward"). The Reward will be applied between 45 and 60 days after the Referred Subscriber successfully signs-up and their cooling off period has elapsed, provided that the subscription has not been cancelled or terminated and payments are up to date.
- 6. Each Referrer is eligible for a maximum of ten Rewards and one Additional Reward (described below).
- 7. Each Referred Phone Subscriber is eligible for a maximum of one Reward.
- 8. numobile will make a decision in its absolute discretion as to whether to allow the Referred Phone Subscriber to enter into a subscription, which may be subject to identity and credit checks.
- 9. Rewards under this referral program will be automatically applied as credit to subsequent numobile bills until the credit is used up. Any remaining credit will be lost if the numobile account is cancelled or terminated.
- 10. On 24 January 2023, one month and one week after the Promotion Period has ended, one Top Referrer (the "Top Referrer") will be chosen. The Top Referrer will be the Referrer who has the most Referred Phone Subscribers whose cooling off period has elapsed. In the event of a tie, the Top Referrer will be drawn at random. Terms and conditions for the draw are set out below.
- 11. The Top Referrer will receive an Additional Reward of an Only 1 Virtual VISA Gift Card to the value of \$250 (the "Additional Reward").
- 12. The Only 1 Virtual VISA Gift Card is issued by Indue Ltd ABN 97 087 822 464, is for online, phone or mail order purchases only, cannot be reloaded, must be registered prior to being used and expires 3 years from registration. Full terms and conditions can be found here: www.onlyonegiftcard.com.au/terms-conditions.
- 13. You must not to send unwanted spam messages and only send direct messages (such as emails, SMS texts or information sent via private message facilities on social media platforms) inviting people to use the Referral Code to subscribe to numobile to people you know consent to receiving those messages.



- 14. You must not solicit referrals by coercing or misleading the Referred Phone Subscriber with untruthful or inaccurate representations about numobile of any kind or insinuate that you are an employee or official representative of numobile.
- 15. The <u>legal stuff</u>, including the numobile <u>General Terms and Conditions</u>, the <u>numobile Mobile Service Terms</u> and <u>numobile Device Subscription Terms</u> apply in relation to your relationship with numobile.
- 16. For use in Australia, subject to numobile Fair Go Policy.
- 17. Not to be used in conjunction with any other offer.
- 18. Subject to applicable law, numobile reserves the right to change or cancel the Promotion at any time in its discretion.
- 19. Not exchangeable or redeemable for cash.
- 20. Any Reward may be withdrawn if payment fails at any stage.
- 21. numobile retains its absolute discretion to withhold the Reward if it suspects fraudulent activity or a breach of these Terms and Conditions.

Draw Conditions

- 22. If a draw is required to choose the Top Refer, the draw will take place at the premises of numobile at L32 200 George Street, Sydney 12:01 AEDT on 24 January 2023.
- 23. Employees of numobile and their immediately family, and any person involved in the management of numobile and their immediately family, are not eligible to enter the Top Referrer draw.
- 24. The Top Referrer draw winner will be notified via the email address connected with their numobile account and their name and postcode published on www.numobile.com.au (unless they asked for the name not to be published). Only the winning Referrer will receive written notification.
- 25. The winning Top Referrer must claim their prize within 3 months of being notified in writing if the prize within this period will be disqualified. If there is no winner, that information will be published on www.numobile.com.au.
- 26. Subject to any directions from the applicable regulator, any redraw which occurs as a result of an unclaimed prize will take place at 12:01 AEDT on 30 April 2023. Any subsequent winning Participants will be notified via email and have their names and postcode published on www.numobile.com.au (unless they asked for the name not to be published).
- 27. Numobile's decision is final (subject to oversight of a scrutineer if required by applicable laws) and no correspondence will be entered into with losing Referrers.
- 28. All guarantees, representations, conditions and warranties of any nature are expressly excluded except to the extent such guaranties, representation, conditions or warranties cannot be excluded or limited by law.